

**myMapServer** is a premium service available as a subscription. Terms are displayed on the login page.

**REGISTRATION:** To use [myMapServer](#), you need to register yourself once on the [myMapServer](#) login page (<http://my.meteoblue.com/my/>) with your email address. You will receive an email containing use instructions and your password within 1 hour after registration. If you do not receive an email, check your SPAM Filter settings, or send an message with the registration details to [info\(at\)meteoblue.com](mailto:info(at)meteoblue.com).

**LOGIN:** You can now login by navigating to the [myMapServer](#) login page (<http://my.meteoblue.com/my/>) and entering your COMPLETE username and password.

1. The username must contain your complete email address, including provider name and country or global domain code. Username Examples: RIGHT: user@provider.com; WRONG: user@provider; WRONG: user
2. Your password must be entered exactly as sent to you. The myMapServer login system is CASE sensitive! That means you must observe upper and lower case spelling: "your.name" is different from "Your.Name". Best is to copy it directly from the email into the password box TIP: use "remember my password" function of your webbrowser. This will enable you to login with the same username and password everytime you login.
3. Click on "**Login**" to enter myMapServer.

**ACCOUNT:** To change your user details, login to [myMapServer](#) and click on "account". Enter your username in the field "**username**" and click on "**show**". Your account details will appear. Change your user details (username, password or others) and click on "**Change count**". Your details will be changed. If you have changed your password, remember to login with the new password next time.

**SESSION TIMEOUT:** [myMapServer](#) session time is limited for security reasons. If you do not use [myMapServer](#) for more than one hour after login, or forget to logout, the session will automatically be cancelled.

**CREDITS:** [myMapServer](#) is limited to a defined number of credits per user per 24 hours to control server load and guarantee reasonable response times of this service. One credit corresponds to one image generated. You can see the credit rate under your account (see ACCOUNT). To increase your access permissions, follow the instructions on the login page.

**JAVA:** [myMapServer](#) requires an up-to-date version of Java Runtime Environment (JRE). You can test your installation on the [myMapServer](#) login page:

1. Scroll down until you see JAVA plug-in. TEST IT here! (below the graphs)
2. Click on **TEST IT here!** What does the pop-up say?
  - a. "**JAVA is enabled!**" : you are ready to use [myMapServer!](#)
  - b. "**not running !!**" : you have to install the JAVA plug-in, which is part of the JAVA JRE/JVM. Please follow the instructions in the topic 3. below.
3. Java Plug-in is available free of charge from Sun Microsystems. It is a part of the Sun Java Virtual Machine (JVM) software package. You will need to download the Sun Java Virtual Machine (JVM) to get Java Plug-in. Most browsers have older versions of Java technology already built-in. However, these older versions of Java will not run applets, the Java platform's most advanced features. By installing and using Sun's Java Plug-in, you know that you have the latest Java technology available.
  - a. Click below on the link to the installation Web page and follow the instructions. You should get one of the following pages, depending on your IP settings:
    - <http://java.com/en/download/installed.jsp> (English browser) and the question "Verify JAVA?"
    - [java.com/de/download/index.jsp](http://java.com/de/download/index.jsp) (German browser) and the question "Habe ich Java bereits?"
    - Other countries may have different versions.
  - b. Download and Install the Sun Java Virtual Machine (JVM). The installation should be completed in 3-10 minutes, depending on connection speed. Some tips:
    - Install with no other programs open. Thereby you ensure that you can answer every prompt you get.
    - Make notes if you get prompts.
    - For MS Windows: shut down Windows after installation, turn computer off for 20 seconds and restart.
  - c. Restart your computer. Boot normally, without speeding up. Make notes if you get unusual prompts.
    - If your JAVA didn't install correctly, try it again or contact java.com to find out why it didn't work.
    - Some infrequent problem reports.
      - a. Internet explorer settings. Security settings don't allow installation.
      - b. Old browser versions.

**For use instructions: see HELP > myMapServer use instructions**